



QUALITY POLICY

Our policy is based on meeting and maintaining the level of service and business quality in accordance with the requirements, needs, and desires of our customers. In our desire to provide safe products, we adhere to all legal restrictions and other standards governing the field of medical devices. Customer satisfaction is a top priority, which is reflected primarily in product education, the sale of products in expected quality, and post-sales activities such as maintenance and product servicing.

We establish long-term partnership relationships with customers by jointly planning future directions. Together with suppliers, we constantly follow the latest trends in our industry. We encourage the innovation of each individual in the company. The key focus of employees is to acquire new knowledge, as evidenced by education in all areas. All members of the organization are aware of and understand the quality policy. Employees ensure that our actions are directed towards fulfilling this policy and meeting the framework and operational objectives for improving quality.

Quality Objectives:

Each year, we will set measurable quality objectives and monitor them interdisciplinary, periodically assess the performance, and implement necessary preventive and corrective actions. We aim to continuously improve the quality management system, and therefore, we will implement measures for continuous improvement. Quality objectives are documented in the Quality Objectives form.

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